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CUSTOMER CARE AND HELPDESKS

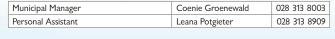
Kleinmond	028 271 8435
Hermanus	028 313 8196
Stanford	028 341 8516
Gansbaai	028 384 8328
Overstrand	028 313 8000

EMERGENCY CONTROL ROOM

ALL MUNICIPAL BASIC SERVICES	028 313 8111
	028 313 8137
FIRE BRIGADE SERVICES	028 312 2400







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DIRECTORATE: COMMUNITY SERVICES

DEPARTMENTS		
Director	Roderick Williams	028 313 8156
Deputy Director: Operational Services	Mike Bartman	028 313 8982
KLEINMOND ADMINISTRATION		
Area Manager: Kleinmond	Cecile Jonkheid	028 271 8413
Operational Manager: Kleinmond	Denovan Van Rhodie	028 271 8431
HERMANUS ADMINISTRATION		·
Area Manager: Hermanus	Don Kearney	028 313 8112
Deputy Area Manager: Hermanus	Bulelwa Mbane	028 313 8084
Operational Manager: Hermanus	Peter Burger	028 313 8092
GANSBAAI ADMINISTRATION		
Area Manager: Gansbaai	Francois Myburgh	028 384 8365
Deputy Area Manager: Stanford	Petronella Ferreira	028 341 8517
Operational Manager: Gansbaai	Dirk Crafford	028 384 8312
HOUSING ADMINISTRATION	<u> </u>	
Housing Administration	Frankie Frans	028 313 8144
CORPORATE PROJECTS		
Corporate Projects	Kobus Arendse	028 313 8920
HORTICULTURE		
Horticulturist	Lauren Rainbird	028 313 8923
SPORTS & RECREATION		
Officer	Vacant	

DEPUTY DIRECTOR: OPERATIONAL SERVICES

- Water and Sewage TreatmentOperational Systems (Asset Management)
- Horticulture

AREA AND DEPUTY MANAGERS

- Customer care
- Community consultation and Participation
- Swimming pools and Caravan Parks

- Boat launch facilities

- Boat launch facilities
 Management of community halls
 Management of grave yards
 Delegated Authority
 Community Development Workers
 General Management
 Ward Committees
 Community Development Workers (CDW's)

OPERATIONAL MANAGERS

- Water servicesSolid Waste
- Roads & Stormwater
- Public Parks & Beaches
- General building maintenance

HOUSING ADMINISTRATION

- Housing demand : municipal waiting list
 Informal settlement management

- Phasing-out programme
 Consumer Housing Education
 Management of ... stock

CORPORATE PROJECTS

- Emergency control room Fleet Management



DIRECTORATE: PROTECTION SERVICES

DEPARTMENTS		
Director	Neville Michaels	028 313 8054
TRAFFIC & LICENSING		
Chief	Rudi Fraser	028 313 8165
Snr Supt. Traffic	Larenzo Isaacs	028 313 8171
Snr Supt. Licensing	Patrick Africa	028 313 8166
LAW ENFORCEMENT & SECURITY		
Chief	Marius Hendriks	028 313 8995
Regional Insp. Operational	Andrè Lucas	028 313 8996
Regional Insp. Investigations	Abraham Prins	028 313 8975
Senior Insp. Security	Dawie Esau	028 313 8996
FIRE BRIGADE & DISASTER MANAGEMENT		
Chief	Riaan Jacobs	028 384 8313
Div. Comm. Fire Safety & Plot Clearing	Joe Schoeman	028 313 8979
Div. Comm. Vehicles & Equipment	Brian Lobb	028 384 8350
Div. Comm. Disaster Management	Marlu Rust	028 271 8449

TRAFFIC & LICENSING

- Learner & Driver's licenses
- Law enforcement according to the National Road Safety Act
- Regulation of traffic
 Assistance with special functions

LAW ENFORCEMENT & SECURITY

- Enforcing & Investigating Municipal By-laws, Land Use Planning Ordinance, National Building Regulations Act & Business Act
- Internal Investigations
- Protection of municipal assets and personnel
 Access control at municipal buildings

FIRE BRIGADE & DISASTER MANAGEMENT

- Fire FightingFire Prevention

- Community Fire Safety & Awareness
 Plot Clearing
 Hazardous Materials
 Disaster Management plans
 Manage & co-ordinate action taken during disasters

DIRECTORATE: INFRASTRUCTURE, PLANNING & ELECTROTECHNICAL SERVICES

DEPARTMENTS			
Director	Stephen Müller	028 313 8019	
Deputy Director	Hanre Blignaut	028 316 3724	
ELECTRICITY			
Electricity (Hermanus)	Koos du Plessis	028 316 2630	
Electricity (Gansbaai)	Danie Maree	028 384 8311	
TOWN PLANNING AND PROPERTY AD	MINISTRATION		
Manager	Riaan Kuchar	028 313 8087	
BUILDING CONTROL			
Manager	John Simson	028 313 8091	
Principle Technician	Gerrit Coetzee	028 313 8085	
ENVIRONMENTAL MANAGEMENT SERVICES			
Environmental Specialist	Leon Steyn	028 316 3724	
Environmental Officer	Liezl Bezuidenhout	028 316 3724	
GIS			
Snr GIS Administrator	Lee-Anne Rauch	028 313 8910	
PROJECT MANAGEMENT & DEVELOPMENT CONTROL			
Manager	Dennis Hendricks	028 316 3724	

ENGINEERING PLANNING

- Water planning and water source development
 Water demand management
- Water quality management

ELECTRICITY

• To supply reliable, affordable and cost-effective electricity

TOWN PLANNING AND PROPERTY ADMINISTRATION

To ensure a safe, healthy and sustainable environment through proper town planning

BUILDING CONTROL

Control of all building works in the Overstrand Municipal Area

ENVIRONMENTAL MANAGEMENT SERVICES

Sustainable Environmental Management

GIS

• Creation, analysis, management and integration of computerized spatial

PROJECT MANAGEMENT & DEVELOPMENT CONTROL

- Project Management
 Procuring services of service providers
 Contract administration of capital projects
 Management of Municipal conditional grants
 Approval of civil services of infrastructure services
 Liaise with consultants and contractors





DIRECTORATE: LOCAL ECONOMIC DEVELOPMENT

DEPARTMENTS		
Director's Office	Dir Solomzi Madikane	028 313 8066
LED Manager	Shaun Moses	028 313 8195
LED Officer	Jolanda Hendricks	028 313 8928
Tourism Officer	Suné Greeff	028 313 5022

LED FACILITATOR

- Project Management and Facilitation
- Funding and Grants
- Business Liaison and Investment Marketing
- Neighborhood Development Grant Project Facilitation
- Economic Development Planning
- Business Retention and Expansion

LED MANAGER

- SMME's
- Entrepreneurial Development
- Supplier Contractor Development
- EPWP Co-ordination
- NYDA Co-ordination

LED OFFICER

- Project facilitation and administration
- Evaluating and reporting of progress with reports
- Strategic planning
- Organizing coordination of projects
- Drafting agendas and minutes
- Budget control
- Facilitation of job creation projects
- Supporting the Local Economic Development Manager and Director with project administration.



- Marketing
 Travel trade shows
 Branding and Advertisement
 Co-ordinate and manage programmes and of LTO's
 Reporting
 Research and Measurement



DIRECTORATE: MANAGEMENT SERVICES

DEPARTMENTS			
Director	Vacant	028 313 8001	
LEGAL SERVICES			
Senior Manager	Desmond Lakey	028 313 8903	
HUMAN RESOURCES			
Senior Manager	Lucinda Bucchianeri	028 313 8120	
Manager	André van Rooyen	028 313 8163	
(Manager HR - Labour Relations & Occupational Health & Safety)	Nigel Floors	028 313 8123	
STRATEGIC PLANNING	'		
Senior Manager	Desireé Arrison	028 313 8071	
INFORMATION COMMUNICATION TECHNOLOGY			
Manager	Ernie Muller	028 313 8161	
COMMUNICATIONS			
Manager	Fanie Krige	028 313 8043	
Manager	Hanlie van Tonder	028 313 8037	
Electoral Project Co-ordinator	Mosili Koloko	028 313 8917	

LEGAL SERVICES

The main function of this service is to render a comprehensive administrative and legal support service to the political structures which include the committees of Council, the Executive Mayor as well as the corporate structure.

- New legislation
- Court Orders
- By-Laws

In-house Legal Opinions (on policies, contracts, agreements, legislation, by-laws and authorities)

HUMAN RESOURCES

The main function of this service is to guide, advise and assist management to determine and acquire the right quantity and quality of employees and to ensure the optimal utilization and management of employee resources.



- Employment Equity
- Advertisements, Recruitment and Selection
- Performance Management
- Personnel Management
- Employee Contract Management
- Skills, Workplace Skills Plan, Training and reporting to LGSETA
- Leave, HIV, Pension Fund, Medical Aids and Housing Subsidies
- Occupational Health and Safety and Risk Plan
- Emergency Evacuation Plans
- Disciplinary Action
- Local Labour Forum
- Workman's Compensation

STRATEGIC SERVICES

- Co-ordination of the annual IDP process and reporting requirements to Council.
- Annual Report
- Annual Performance Agreements of Municipal Manager and Section 56 Managers.
- IDP and Budget process
- Ward based Plans
- Service Delivery and Budget Implementation Plan (SDBIP)
- Oversight Report
- Community interventions / programmes
- Evaluation of Section 56 Managers
- Performance Reports
- Overstrand Municipal Advisory Forum (OMAF)

INFORMATION COMMUNICATION TECHNOLOGY (ICT)

Establishment of proper ICT management, upgrade of the ICT network and communications infrastructures and entrenchment of ICT disciplines and training.

- Two way Radio Network
- IT Network
- IT Disaster Recovery Plan
- IT Systems and Queries
- Software Licensing

COMMUNICATIONS

To build a positive public image of the Overstrand Municipality by creating mutual understanding with stakeholders through a wide range of communication activities and giving general support to the Mayor and full time Councillors.

- Public Forums
- Municipal Newsletters
- Media Releases
- Language Committee
- Grants in Aid Programme
- Municipal Website

COUNCIL SUPPORT SERVICES

The main function of this department is to render a comprehensive administrative support service to the corporate structure of the municipality.

- Collaborator Correspondence System
- Collaborator Council Resolutions System
- Administrative support to Council
- Administrative support to the Mayoral Committee
- Administrative support to Section 62 Appeals Committee
- Administrative support to Fruitless and Wasteful Expenditure Committee
- Administrative support to Oversight Committee
- Administrative support to Executive Management Committee
- PAIA Manual

ELECTORAL COMMISSION

 To independently manage free and fair elections for national and provincial legislative bodies, as well as local council and to provide for matters in connection therewith.

COUNCILLORS 2011

SURNAME, NAME	TEL	EMAIL	WARD
EXECUTIVE MAYOR			
Cllr Botha-Guthrie, Nicolette (DA)	T 028 313 8058	nbotha-guthrie@overstrand.gov.za	
EXECUTIVE DEPUTY MAYOR			
Ald Scholtz, Pieter (DA)	T 028 313 8023	pscholtz@overstrand.gov.za pa.scholtz@telkomsa.net	
SPEAKER			
Ald Coetsee, Anton (DA)	T 028 313 8002	antoncoetsee@hermanus.co.za	
WARD COUNCILLORS			
Cllr Nqinata, Nomaxesibe (NT)	T 028 313 8002	nnqinata@overstrand.gov.za	1
Ald Scholtz, Pieter (DA)	T 028 313 8023	pscholtz@overstrand.gov.za	2
Cllr Lerm, Maxie (DA)	T 028 313 8002	tmch@mweb.co.za	3
Cllr Beyers-Cronje, Lianda (DA)	T 028 313 8002	fredli@hermanus.co.za	4
Cllr Mshenxiswa, Mzameni (ANC)	T 028 313 8002	mmshenxiswa@overstrand.gov.za	5
Cllr Sapepa, Michelle N (ANC)	T 028 313 8002	msapepa@overstrand.gov.za	6
Cllr Solomon, Ben (DA)	T 028 313 8016	bsolomon@overstrand.gov.za	7
Cllr Smith, Rudolph John (DA)	T 028 313 8191	rsmith@overstrand.gov.za	8
Cllr Appelgrein, Philippus (DA)	T 028 313 8017	pappelgrein@overstrand.gov.za	9
Cllr Krige, Lisel (DA)	T 028 313 8002	lisel@solidstuff.co.za	10
Cllr Coetzee, Dudley Peter (DA)	T 028 313 8002	dcoetzee@overstrand.gov.za	11
Cllr Macotha, Vuyani (ANC)	T 028 313 8002	vido2000@webmail.co.za	12
Clir Nell, Elzette (DA)	T 028 313 8002	lz@hermanus.co.za	13
PROPORTIONAL			
Cllr Andrews, Mercia (DA)	T 028 313 0168	mercia.andrews@mediclinic.co.za	
Cllr Gillion, Maurencia (ANC)	T 028 313 8002	forward.anc@gmail.com	
Cllr Januarie, Johannes JS (NICO)	T 028 313 8002	jjjanuarie@gmail.com	
Cllr Mandindi, Caroline, Q (ANC)	T 028 313 8002	cmandindi@overstrand.gov.za	
Cllr May, Phillipus Johannes (ANC)	T 028 313 8002	phillipusm@lantic.net	
Cllr Ndevu, Linda	T 028 313 8002		
Cllr Opperman, Moira (DA)	T 028 313 8018	mopperman@overstrand.gov.za	
Cllr Pie, Marilyn Thembisa (ANC)	T 028 313 8002	mpie@overstrand.gov.za	
Cllr Prins, Abraham (DA)	T 028 313 8002	aprins@overstrand.gov.za	
Cllr Ponoane, Makhaya V (ANC)	T 028 313 8002	mponoane@overtrand.gov.za	

