

ITEM	SERVICE REQUIRED	AVAILABLE		Unit of Measurement	Price per Unit (VAT Included)
		YES	NO		
1.	Cash deposit facility				
	• Cash deposit fee - bulk cash centre				
	• Cash handling fee - branch (Basic fee or a % fee on balance)				
	• Fees for foreign deposits				
2.	Cash withdrawal fee (Per RI 000.00 or part thereof).				
3.	Cheque service fee				
	• Cheque payment (Per RI 000.00 or part thereof or minimum and % on value)				
	• Cashing of cheques				
	• Cost of cheque stop payments				
4.	• Re-deposit of post dated cheques				
	• Original deposit of post dated cheques (fee)				
5.	Online photographic images of cashed cheques.				
6.	Supply of pre-printed numbered deposit books.				
7.	Cash deposit errors				
8.	Cheque collection facility				
9.	Tracing of RID cheques				
	• R/D cheques fee				

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10.	Tracing cheques lost in transit				
11.	Providing copies of deposit slips / statements				
12.	Verification of cheques issued				
13.	Special clearance of cheques				
14.	Direct on-line, cheque presented enquiry facility.				
15.	Timeous intervention and rectification of fraudulently negotiated cheques.				
16.	Dedicated support team				
17.	Audit confirmation letters / certificates				
18.	Delivery of statements				
19.	Delivery of provisional statements				
20.	Returned / disputed debit order				
21.	Interest rate on net current account credit balance				
	• Relationship to prime overdraft rate				
22.	Overdraft facility R5m -Interest rate charged				
	• Relationship to prime overdraft rate.				
23.	Overnight call facility				
	• Relationship to prime overdraft rate				
24.	Interest paid out at month end.				
25.	Capturing of 12-digit municipal bill account number on bank statement.				
26.	Download deposits with 12-digit account numbers into file format.				.

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27.	Daily and monthly cash management reports and statements.				
28.	Hard copies of historic information requested.				
29.	Downloading of electronic payments into file format.				
30.	Deposit error corrections reported within 48 hours.				
31.	On-line, real-time browsing facility.				
32.	Audit trail maintained of cheques deposited at the bidders bulk cash centre.				
33.	Direct on-line balance enquiry.				
34.	Direct on-line statement enquiry.				
35.	Direct on-line stop payment of cheques.				
36.	Direct on-line reversal of stop payment.				
37.	Historic information supplied electronically.				
38.	Facility to download bank statements into Intellicash/SAMRAS System.				
39.	Audit trail of electronic transfers in / deposits.				
40.	Direct on-line facility to capture bank transfers.				
41.	Electronic direct debit facility.				
42.	On-line direct debit rejections.				
43.	EFT payments to effect investments with financial institutions.				
	•Transfer to bidder's bank.				
	•Transfer to Agent bank.				
44.	EFT facility to effect salary payments				

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	•Transfer to bidders bank				
	• Recall of transfer				
	• Late recalls				
	• Return of unpaid items				
	• Copies of payment reports				
	• Transaction tracing				
45.	ACB facility to effect salary payments.				
46.	ACB recall to stop payment of salary				
47.	Direct on-line audit trial of all unpaid cheques.				
48.	Audit trial of all unpaid salaries.				
49.	EFT of direct deposits from agent banks.				
50.	EFT service to facilitate the creation of bulk payments or collections for importing release.				
51.	Back up computer facilities.				
52.	Issuing of guarantees.				
53.	Letter of credit / forward coven foreign currency.				
54.	Petrol cards facility.				
55.	Customer credit referencing.				
56.	Economic advice / forecast.				
57.	Custodial services.				
58.	Debit card vending machines.				
59.	Rural banking.				
60.	Fleet Management System.				
61.	Credit / Debit Card payment facility at Main Office.				

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62.	Debit Order payments				
63.	Account Service Fee				

NAME OF BIDDER:

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